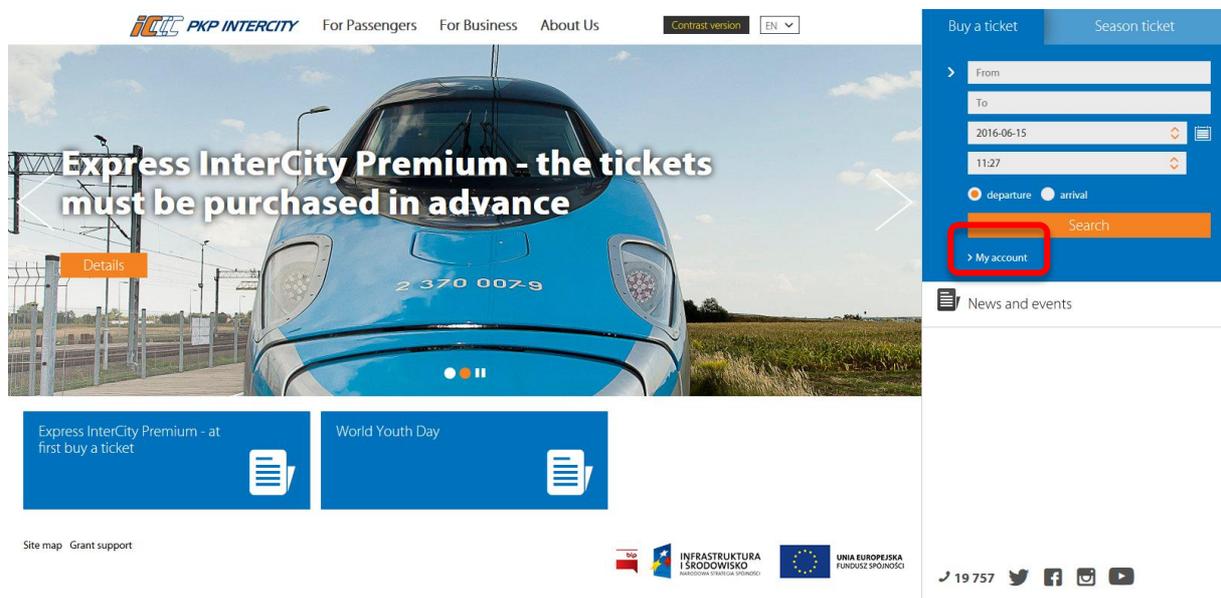


HOW TO PURCHASE A WYD CRACOW 2016 TICKET?

First, make sure that you are registered as a participant of World Youth Days Cracow 2016 (individually or in a group as part of the registration process at the event organiser's website www.krakow2016.com) and you have your pilgrim number assigned. Go to www.intercity.pl and using the panel on the right, select the "My account" tab



The screenshot shows the PKP Intercity website. The main banner features a blue high-speed train with the text "Express InterCity Premium - the tickets must be purchased in advance". Below the banner are two blue buttons: "Express InterCity Premium - at first buy a ticket" and "World Youth Day". The right sidebar contains a "Buy a ticket" section with a search form (From, To, Date, Time) and a "My account" link highlighted with a red box. Below the search form is a "News and events" section. The footer includes logos for "INFRASTRUKTURA I ŚRODOWISKO" and "UNIA EUROPEJSKA FUNDUSZ SPÓJNOŚCI", along with social media icons and the number "19 757".

On the left, find *WYD Cracow 2016 ticket*



11:29:20

Logging in/registration Ticket purchase Payment Transaction summary

My tickets

Search your connection

Buy season ticket

Regulations and pricing

WYD Cracow 2016 Ticket

Instruction

FAQ

Non-registered users service

WYD Cracow 2016 Ticket

SDM Kraków 2016 (WYD Cracow 2016) ticket is an offer addressed at the pilgrims travelling to the World Youth Day. Thanks to such a ticket, you can comfortably and easily reach the venue where the World Youth Day 2016 takes place and see the regions of Poland you are interested in.

SDM Kraków 2016 includes:

- 3 trips to be used for as many as 31 days from 16 July 2016 up to 15 August 2016;
- travelling using direct TLK and IC trains in class 2;
- convenient seat reservation using the eIC website;
- on-line access to the ticket and seat reservation in every situation after logging in the eIC account.

More information on our offer can be found on [this website](#).

To use this part of the website, you need to have an eIC account and pilgrim code, which is provided by the organiser of the World Youth Day.

Registration Login

If you already have an account in the e-IC Internet reservations system, log in.
First time on e-IC? Register for free.

11:29:20

Logging in/registration Ticket purchase Payment Transaction summary

My tickets

Search your connection

Buy season ticket

Regulations and pricing

WYD Cracow 2016 Ticket

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More information on our offer can be found on [this website](#).

To use this part of the website, you need to have an eIC account and pilgrim code, which is provided by the organiser of the World Youth Day.

Registration Login

During registration, you must provide: login (min. 6 characters, letters and digits) and password (min. 8 – max. 15 characters, letters and digits) for the account, your first name and surname, e-mail address, and read the Internet Ticket Sales Terms and Conditions (e-IC Terms and Conditions) and accept it. If you entered everything correctly, press *Continue*



11:29:58

User data

Attention! Fields marked with red asterisk (*) must be filled in.

Enter the details:

- * Login:
- * Firstname and surname:
- * Password:

The password should consist of 8-15 characters (letters and numbers).

- * Repeat password:
- * E-mail:
- * The field is required

I agree to sending me invoice at the given e-mail address.

I declare to have read and accepted the conditions of the [Regulations of online ticketing in domestic carriage by PKP Intercity Stock Company called the e-IC Regulations](#).

Clients register in the Internet ticket sale system voluntarily and any personal data send will be processed by 'PKP INTERCITY' S.A. with the registered seat in Warsaw, 59a Zelazna Street, pursuant to the protection of personal data act of August 29, 1997 Polish Journal of Laws No. 101, item 926 as amended and the Internet ticket sale statute for the purpose of ticket purchase, ensure continuous access to the history of transactions performed or direct marketing of proprietary products and services.

Clients have access to their data and are able to correct them.

Clients with no legal capacity are required to gain parental or legal guardian permission.

I agree to 'PKP INTERCITY' S.A. sending me commercial information at the given e-mail address

On the next page, check if all the information you provided is correct. If you want to change anything, press *Correct* (you will be redirected to the previous page, where you can make changes). If the data are correct, press *Save*.

11:31:39

User data

Enter the details:

- * Login: MyAccount
- * Firstname and surname: John Jones
- * Password: *****
- * Repeat password: *****
- * E-mail: fiarot@wp.pl

I agree to sending me invoice at the given e-mail address

I declare to have read and accepted the conditions of the [Regulations of online ticketing in domestic carriage by PKP Intercity Stock Company called the e-IC Regulations](#).

Clients register in the Internet ticket sale system voluntarily and any personal data send will be processed by 'PKP INTERCITY' S.A. with the registered seat in Warsaw, 59a Zelazna Street, pursuant to the protection of personal data act of August 29, 1997 Polish Journal of Laws No. 101, item 926 as amended and the Internet ticket sale statute for the purpose of ticket purchase, ensure continuous access to the history of transactions performed or direct marketing of proprietary products and services.

Clients have access to their data and are able to correct them.

Clients with no legal capacity are required to gain parental or legal guardian permission.

I agree to 'PKP INTERCITY' S.A. sending me commercial information

- at the given e-mail address
- by post



At the end, you will receive information with an instruction to activate your account.

11:31:57

Information

My tickets

Search your connection

Buy season ticket

Regulations and pricing

WYD Cracow 2016 Ticket

Instruction

FAQ

Non-registered users service

Your registration was successful. You will receive an activation link in the e-mail address provided during registration.

[OK](#)

After logging in to your account, enter your pilgrim number (if you registered individually) or a group number (if you registered in a group).



19 757 EN

11:33:06

Logging in/registration | Ticket purchase | Payment | Transaction summary

WYD Cracow 2016 Ticket

To take advantage of the offer, you must enter your pilgrim code received from the organizer during the registration as a participant of WYD Cracow 2016. You can register up to 30.06.2016 - all information is available at: www.krakow2016.com.

My data

Change password

Regulations and pricing

WYD Cracow 2016 Ticket

Instruction

FAQ

Non-registered users service

Log out

Pilgrim code

[Continue](#)

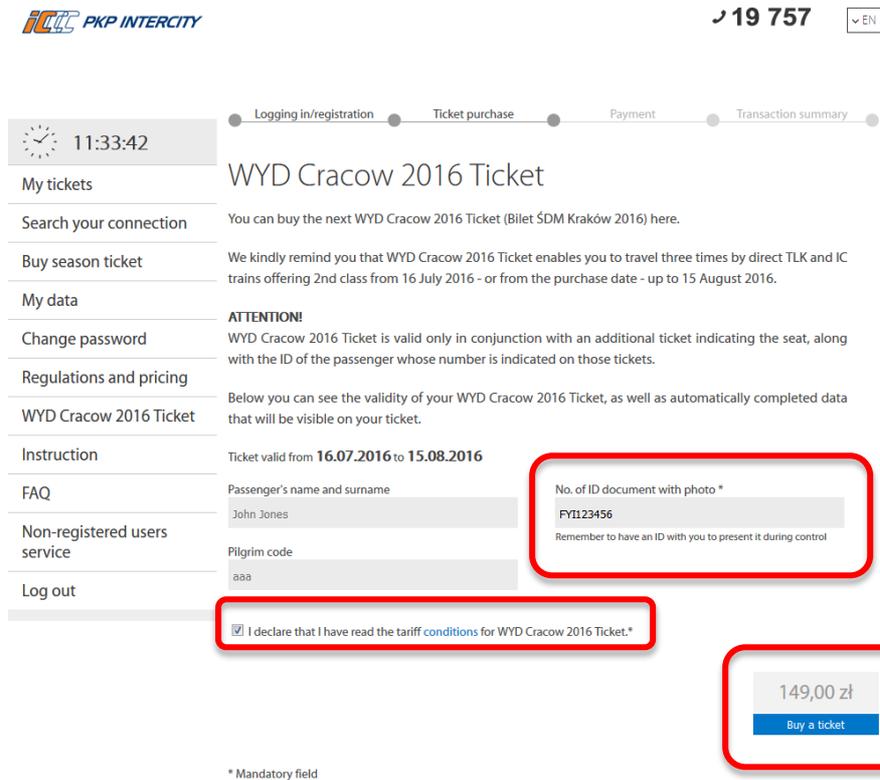
INFRASTRUKTURA KRAKOWSKA UNIA EUROPEJSKA FUNDUSZ SPONOSOCI

Buletyn Informacji Publicznej Prawa i obowiązki pasażera Printview Grant support

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In the next step, enter the number of your photo ID, read the offer terms and conditions, and accept them. If you filled all the fields correctly, press *Buy ticket*.



PKP INTERCITY 19 757 EN

Logging in/registration Ticket purchase Payment Transaction summary

11:33:42

My tickets

Search your connection

Buy season ticket

My data

Change password

Regulations and pricing

WYD Cracow 2016 Ticket

Instruction

FAQ

Non-registered users service

Log out

WYD Cracow 2016 Ticket

You can buy the next WYD Cracow 2016 Ticket (Bilet ŚDM Kraków 2016) here.

We kindly remind you that WYD Cracow 2016 Ticket enables you to travel three times by direct TLK and IC trains offering 2nd class from 16 July 2016 - or from the purchase date - up to 15 August 2016.

ATTENTION!
WYD Cracow 2016 Ticket is valid only in conjunction with an additional ticket indicating the seat, along with the ID of the passenger whose number is indicated on those tickets.

Below you can see the validity of your WYD Cracow 2016 Ticket, as well as automatically completed data that will be visible on your ticket.

Ticket valid from **16.07.2016** to **15.08.2016**

Passenger's name and surname
John Jones

Pilgrim code
aaa

No. of ID document with photo *
FY1123456
Remember to have an ID with you to present it during control

I declare that I have read the tariff conditions for WYD Cracow 2016 Ticket.*

149,00 zł
Buy a ticket

* Mandatory field

Select payment method and press *Buy and pay*.



- My tickets
- Search your connection
- Buy season ticket
- My data
- Change password
- Regulations and pricing
- WYD Cracow 2016 Ticket
- Instruction
- FAQ
- Non-registered users service
- Log out

Ticket info

WYD Cracow 2016 Ticket

VALID	TICKET	CLASS	TRAIN	PRICE
FROM 16-07-2016 TO 15-08-2016	WYD CRACOW 2016 TICKET	2	TLK/IC	149,00 zł <small>PTU 8% 11,04 zł</small>

Passenger data

Name and surname: John Jones
No. of ID document with photo: FY1123456
Pilgrim code: aaa

Remember! During ticket controls, you are required to show your ID document with photo to the ticket inspector.

Payment options


Credit cards


MasterPass


Bank transfer

return
cancel
Buy and pay

You will now be redirected to the website of your selected payment operator. Enter all required data and confirm the operation.


Your online payments

Details of the payment

Recipient:
PKP Intercity

Payer:
John Jones

Order ID:
6821824

Description:

Amount:
149,00 PLN

Enter card details

Card number

Expiration date

CW [?](#)


Visa


Visa Electron

Pay >

I hereby declare that I have read, understood and accept the [Terms and Conditions of eService Sp. z o.o.](#)






After successfully making the payment you will be redirected to the transaction summary page, where your ticket will be available in a PDF format.

11:35:29

Logging in/registration • Ticket purchase • Payment • Transaction summary

My tickets

Search your connection

Buy season ticket

My data

Change password

Regulations and pricing

WYD Cracow 2016 Ticket

Instruction

FAQ

Non-registered users service

Log out

Ticket info

The transaction has been completed successfully.

 eic9884496

[Download ticket](#) [Book a seat](#)

Attention !!!

Please remember to download the additional ticket with seat reservation

Please save the pdf file with the ticket on a mobile device, or print out the ticket to show it during ticket control.

Print out your ticket on a white A4 sheet or save it in PDF format on a mobile electronic device (tablet, phone, etc.)

Remember, in order to use the *WYD Cracow 2016* ticket, you must download a free seat reservation for it via the e-IC Internet seat reservation system at www.intercity.pl. You will find out how to do it in the instruction below.

Your ticket is only valid with a seat reservation and together they constitute the set of required documents needed during a ticket control. A ticket without a seat reservation or the photo ID whose number is indicated on the ticket is invalid.



HOW TO CANCEL A WYD CRACOW 2016 TICKET?

Select the *My tickets* tab in the panel on the left. Find the WYD Cracow 2016 Ticket you wish to cancel. Then click the *Resign* button.

11:36:10

My tickets

Search your connection

Buy season ticket

My data

Change password

Regulations and pricing

WYD Cracow 2016 Ticket

Instruction

FAQ

Non-registered users service

Log out

Search:

[Search](#)

- SZCZECIN to find all connections from / to Szczecin
- EIC to find tickets for express trains
- 2013-08 to find transactions made in August 2013
- Kowalski to find tickets issued in the name of Kowalski

Awaiting Payment		Paid	Canceled tickets	Invoice
Ticket Arrival Type	Train route Train Type of seat	Departure Arrival	Total amount Transaction status Resignation Payment status	
eIC9884496 Karnet pielgrzymy	TLK/IC Number of available seats: 3	Ticket valid from: 2016-07-16 to: 2016-08-15	149,00 zł Paid ticket 2016-06-15 11:35 Cancel	Print Get Invoice Book a seat

Please save the attached ticket in pdf file in your mobile device or print the purchased ticket in order to present it to a conductor on the train.

NOTE!
If you purchase tickets for international connections, for a ride in sleepers or couchettes, you should print the ticket in order to present it in the paper form to a conductor on the train.

Your ticket will be cancelled. Confirm the operation by clicking the *Ok* button, and go back to the previous page.



- 11:38:45
- My tickets
- Search your connection
- Buy season ticket
- My data
- Change password
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- WYD Cracow 2016 Ticket
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- FAQ
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- Log out

Information

Booking was cancelled

ID	Departure	Route	Train Number	Price
- 9884349	2016-08-15 24:00		-	149,00 PLN - km

[OK](#)

Your ticket has already been cancelled. To receive a refund, click the *Cancelation* button.

- 11:39:01
- My tickets
- Search your connection
- Buy season ticket
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Search: [Search](#)

- SZCZECIN to find all connections from / to Szczecin
- EIC to find tickets for express trains
- 2013-08 to find transactions made in August 2013
- Kowalski to find tickets issued in the name of Kowalski

Awaiting Payment		Paid	Canceled tickets	Invoice
Ticket Arrival Type	Train route Train Type of seat	Departure Arrival	Total amount Transaction status Resignation Payment status	
eIC9884349 <small>Karnet pielgrzymy</small>	TLK/IC	Ticket valid from: 2016-07-16 to: 2016-08-15	149,00 zł <small>149,00 PLN</small> 2016-06-08 12:08 Canceled reservation 2016-06-15 11:38	Cancellation Print

Please save the attached ticket in pdf file in your mobile device or print the purchased ticket in order to present it to a conductor on the train.

NOTE!

If you purchase tickets for international connections, for a ride in sleepers or couchettes, you should print the ticket in order to present it in the paper form to a conductor on the train.

After pressing the *Cancelation* button, a window with the following message (exception – see section 6) will appear.



11:39:22

Information

[My tickets](#)

[Search your connection](#)

[Buy season ticket](#)

[My data](#)

[Change password](#)

[Regulations and pricing](#)

[WYD Cracow 2016 Ticket](#)

[Instruction](#)

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[Non-registered users
service](#)

[Log out](#)

Reimbursed transaction no: eIC9884439 via eService.
Amount of the refund: PLN 126,65 PLN.

OK

Your cancelled ticket will still be visible in the *My tickets* panel, and the payment will be subcontracted to refund.



11:39:52

- My tickets
- Search your connection
- Buy season ticket
- My data
- Change password
- Regulations and pricing
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Search:

- SZCZECIN to find all connections from / to Szczecin
- EIC to find tickets for express trains
- 2013-08 to find transactions made In August 2013
- Kowalski to find tickets issued in the name of Kowalski

[Search](#)

Awaiting Payment		Paid	Canceled tickets	Invoice
Ticket Arrival Type	Train route Train Type of seat	Departure Arrival	Total amount Transaction status Resignation Payment status	
eIC0884349 Karnet pielgrzymia	TLK/IC	Ticket valid from: 2016-07-16 to: 2016-08-15	149,00 zł Paid ticket 2016-06-08 12:08 Canceled reservation 2016-06-15 11:38 Commissioned to return 2016-06-15 11:39	Print

Please save the attached ticket in pdf file in your mobile device or print the purchased ticket in order to present it to a conductor on the train.

NOTE!

If you purchase tickets for international connections, for a ride in sleepers or couchettes, you should print the ticket in order to present it in the paper form to a conductor on the train.

If the WYD Cracow 2016 Ticket was paid by credit card (eService) but you decided to cancel it the same day, then, after clicking the *Cancelation* button, the following message will appear: *It is not possible to refund a transaction paid via eService which has not yet been booked. Try again later.* This means that the refund will be possible no earlier than on the next day. In such a case, you have to log in to your account the following day and, in the *My tickets* tab, search for the WYD Cracow 2016 Ticket you cancelled and press the *Cancelation* button. The ticket fee will be reimbursed in accordance with the steps described in paragraphs 4 and 5.

